

FlashAlert™

FREE!
Automated Alert Service
with every system

Automated Support Service Eliminates Costly Downtime

In order to maintain the highest data availability possible you need constant up-to-the-minute detection of potential problems with your FlashDisk storage system. And once a problem is detected, getting it resolved quickly before it impacts your business is essential. With FlashConsole™ as your storage management appliance and FlashAlert problem notification service, Winchester Systems helps you keep constant vigil over your critical data when you're not around saving you valuable time for more productive tasks.

FlashAlert Advantages

- Proactive FlashDisk storage monitoring
- Automatic e-mail alerts accelerate troubleshooting
- Immediate problem resolution within service contract terms
- Increase data availability by eliminating downtime
- Web-based user interface for easy configuration

Used in conjunction with FlashAlert, FlashConsole provides continuous storage management with remote access and real-time e-mail notification to reduce downtime and increase data availability.



Automatic Problem Notification

FlashAlert is a proactive remote monitoring and failure alert service that provides the support you need to eliminate costly downtime. Used in conjunction with FlashConsole, an e-mail alert is automatically sent to a designated e-mail address at our call center staffed 24 hours per day, 365 days per year. Once received, the problem is quickly diagnosed and a trained support person will contact you immediately with corrective action.

Protecting Your Enterprise

FlashDisk storage systems include Self-Monitoring Analysis and Reporting Technology (S.M.A.R.T.) which monitors the internal operations of a disk drive, predicts a potential problem and sends a failure notification so that a drive can be repaired or replaced *before* any loss of data. This technology coupled with FlashAlert's automated "call home" service further enhances high availability by reporting potential problems immediately before your business is disrupted.

Secure Remote Service

E-mail messages are sent through a standard e-mail server via FlashConsole with its stringent authentication and encryption standards, so your system's security is never compromised. FlashConsole supports all standard network protocols and no host software is needed.

Installation

Installing FlashConsole with the automated FlashAlert notification service is quick and easy with the web-based user interface. Multiple contacts based on specific problem events can be configured so we contact the appropriate person via phone or e-mail to react to potential problems immediately.

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Storage Without Complexity

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